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CHEROKEE ART MARKET

A VIRTUAL EXPERIENCE

PURCHASING, SHIPPING & HANDLING

Question: What form of payment is accepted?

Answer: All artwork is sold directly from the artist, to find out what form of payment your artist prefers, please ask the artist directly.

Question: How much does it cost to ship?

Answer: Shipping charges will vary from piece to piece, depending on the weight, size, etc. To find out how much it will cost, please contact the artist directly.

Question: How will my artwork be shipped?

Answer: All artworks sold are dispatched directly from the artist or gallery, and so packaging, courier and services (such as insurance on shipment) used will vary from piece to piece, at the discretion of the artist. To find out how your Artwork will be shipped, please ask the artist directly.

Question: What destinations do artists ship to?

Answer: As all artworks sold are dispatched directly from the artists who are located across the United States and Canada, the shipping destination really depends on them.

Question: What courier do our artists ship with?

Answer: The courier delivering your order will vary depending on the artist you have ordered from and is dependent on the size and weight of the parcel, and the destination country. As our independent artists are in charge of arranging shipments, they choose which couriers to use themselves.

Question: When will I receive my purchase?

Answer: As all artworks sold are dispatched directly from the artists who are located across the United States and Canada, you will need to contact the artist for that information.

Question: How can I track my order?

Answer: All artworks sold are dispatched directly from the artist or gallery, to find out how to track your purchase, please ask the artist directly.

Question: How is tax calculated on my purchase?

Answer: All shipping costs and applicable taxes and duties will be added to your order by the artist. These fees are dependent on your shipping address. Please contact the artist for specific information.

Question: What if my artwork arrives damaged?

Answer: In the unfortunate event that your order arrives damaged, please contact the artist directly as they are solely responsible for shipping and handling. Cherokee Nation Businesses is not liable for any damages to a purchase.

***Disclaimer:** Any prospective purchase of artwork listed in the CAM Event Marketplace (“Marketplace”) shall be understood and considered to be a transaction solely between the prospective buyer and the artist. CNB shall not be considered a party to any discussions, negotiations, dealings or agreement between any prospective buyer and artist and will not intervene on behalf of either party nor mediate any disputes between the parties. In using the Marketplace, a prospective buyer assumes all risks associated with the purchase of any artwork and agrees to release and waive any and all claims against CNB related to the use of the Marketplace or any transactions in which the prospective buyer has entered.